Approved by
Hotel General Manager
Limited Liability Company «Petrovsky park hotel»
_____ Filimonov Fedor
«1» February 2023

RULES OF CONDUCT FOR VISITORS OF RESTAURANT "HERITAGE"

1. GENERAL TERMS

1.1. These rules of conduct for visitors and organization of order of visiting restaurant "Heritage" (hereinafter – "The Rules") have been developed in accordance with the Civil Legislation of the Russian Federation, in particular the Civil Code of the Russian Federation, The Code of Administrative Offences of the Russian Federation dated 30.12.2001 195-FL, The Law of the Russian Federation of 07.02.1992 N 2300-1 on "Consumer protection", The Decree of the Government of the Russian Federation of 21.09.2020 N1515 on the "Approval of the rules provision of public catering services".

1.2. A consumer's visit to the "Heritage" restaurant means that the Consumer has read, agreed and accepted the terms and conditions of these rules. All terms and conditions are mandatory for all visitors of the "Heritage" restaurant.

1.3. The Heritage restaurant is located on the territory of the Hyatt Regency Moscow Petrovsky Park Hotel, located at 125167, Moscow, Leningradsky Prospekt 36 building 33 and is part of the property complex of the limited liability company «Hotel in Petrovsky Park» (hereinafter referred to as the "Contractor"), owned by the Contractor on the rights of temporary ownership and use (lease) for a period of 25 years.

1.4. Basic concepts used in these Rules:

- "Contractor" - is a limited liability company "Hotel in Petrovsky Park" (OPP LLC, INN7714954816, OGRN 1147748005481), which provides hotel services, catering services to Consumers (Customers) in the «Heritage» restaurant of the Hyatt Regency Moscow Petrovsky Park Hotel, hereinafter referred to as the "Hotel", located at the address: 125167, Moscow, Leningradsky Prospekt 36 building 33;
- "Consumer" - an individual who intends to order or purchase, or who orders or purchases catering services;
- «Customer" - is an individual or legal person, or an individual entrepreneur, who intends to order or purchase or who orders or purchases hotel services, catering services for the benefit of the Consumer (Visitor);
- "Restaurant" - the "Heritage" restaurant located at: 125167, Moscow, Leningradsky Prospekt 36 building 33, 1 floor, where the Contractor provides catering services;
- "Services" - catering services provided by the Contractor, providing for the manufacture of catering products, creating conditions for the consumption and sale of catering products and other food and non-food products (purchased goods) both on-site and off-site on orders

1.5. In accordance with paragraph 4 of the Decree of the Government of the Russian Federation dated 09/21/2020 N 1515 "On approval of the Rules for the provision of public catering services", the Contractor has the right to independently establish rules of conduct for Consumers in places of provision of services that do not contradict the legislation of the Russian Federation. The contractor independently determines the list of services provided and the operating hours of the restaurant. The conditions for the provision of Services, including the price, are set to be the same for all Consumers, except in cases where federal law and other legal acts of the Russian Federation allow the provision of benefits for certain categories of Consumers

1.6. These rules regulate the relationship between the Contractor and the Consumer/Customer and are binding on the specified parties.

1.7. These rules, as well as information about the Services, are intended and available to an unlimited number of people and are posted for the information of Visitors at the information desk at the entrance to the Restaurant, and the Contractor has the right to post this information on the Restaurant's website on the Internet at: https://hyattpetrovskypark-hotel.ru

1.8. These Rules define the rights and obligations of the Consumer (Customer) and the Contractor's employees and are aimed at creating the most comfortable atmosphere for everyone present during the Restaurant's operation. The Rules are mandatory for all Consumers without exception. By deciding to enter the Restaurant, the Consumer confirms his agreement with these Rules. In order to ensure proper order in the Restaurant, the Contractor has the right to carry out video control. Monitoring of compliance with these rules is carried out by employees of a private security company (organization) with which the Contractor has concluded a contract for the provision of security services (hereinafter referred to as the guard).

1.9. The restaurant is open for admission and customer service daily from 07:00 to 23:00. On the instructions of the Restaurant administration, the hours of admission and customer service may be changed.

1.10. Admission and customer service is subject to availability

1.11. Minors under the age of 14 are allowed in the restaurant only if accompanied by their legal representatives. Minors under the age of 16, if they are in a restaurant without legal representatives, are allowed to enter the restaurant and are served until 22:00. If an event is held in a Restaurant intended exclusively for persons over the age of 18, minors are not allowed to enter the Restaurant even accompanied by legal representatives. In order to avoid bringing the Restaurant to responsibility for violating restrictions related to the admission and service of underage Consumers, a Restaurant employee or a security guard has the right to ask for a document certifying the identity of the Visitor and his age, and, in case of refusal to present documents, refuse the Consumer admission and service.

1.12. By making an order, the Consumer agrees to the cost of food and drinks indicated in the Restaurant menu valid on the date of the order.

1.13. As a general rule, meals and drinks ordered by all Visitors sitting at the same table are included in the bill. Consumers are obliged to notify the waiter about the need to issue individual invoices at the time of ordering.

1.14. The bill does not include "tips" to the waiter. The need for "tips" and their amount is determined at the discretion of the Consumer.

1.15. In order to avoid non-payment of the invoice, the Contractor has the right to issue an interim bill of up to 80% of the order amount. If the payment of the interim invoice is refused, the order for other dishes and drinks from the Consumer is not accepted.

2. CONSUMER RIIGHTS AND OBLIGATIONS

2.1. The Contractor is obliged to provide a Service to any Consumer, who has contacted him with the intention to order a Service during the entire operating hours of the Restaurant, except in cases expressly provided for by these Rules and the legislation of the Russian Federation.

2.2. Consumers, both when intending to receive Services and in the course of receiving Services, are obliged to

- observe public order;
- pay for the meals and drinks they ordered;
- do not disturb other visitors;
- keep clean;
- take care of the property located in the Restaurant (furniture, dishes, plumbing, etc.), and in case of damage to this property, compensate for the damage caused;
- to present to the employees of the Contractor (Restaurant)/ a document certifying his identity in the case of:
  - ✓ purchases of alcoholic beverages by the visitor
  - ✓ payment of the invoice by bank card
  - ✓ if an employee of the Contractor (Restaurant)/ the guard asks to show documents to confirm the age of the Visitor.
- follow these Rules.

2.3. Consumers have the right to:

- make payment of the invoice in cash or by bank card;
- to demand the gratuitous elimination by the forces and means of the Contractor of the shortcomings of the improperly rendered service;

- on the security of the Contractor's services;
- to receive the Service on time;
- to provide the necessary and reliable information about the Contractor, his working hours and the services he provides;
- to visit the restaurant with children in compliance with the rules set out in paragraph 1.11 of these Rules.

2.4. Consumers are prohibited from:

- to enter the kitchen, behind the restaurant counter and other utility rooms of the restaurant without the permission of the Restaurant administration;
- bring it into the Restaurant territory
  - ✓ animals and birds;
  - ✓ bicycles and other vehicles other than strollers and wheelchairs;
  - ✓ bulky objects whose sum of measurements in length, width (two diameters or axes at the base of the roll) and height exceeds 150 cm;
  - ✓ long objects with a length exceeding 220 cm;
  - ✓ flammable, explosive, toxic, poisonous substances and objects, including household gas cylinders;
  - ✓ firearms, stabbing and cutting objects;
- use bank cards belonging to other persons for payment;
- to be in a Restaurant in a state of strong alcoholic, toxic or narcotic intoxication, to use narcotic drugs or psychotropic substances on the territory of the Restaurant;
- to be in a Restaurant:
  - ✓ without clothes;
  - ✓ without shoes;
  - ✓ in outer clothing;
  - ✓ in beach clothes and beach shoes, bathrobe, slippers;
  - ✓ in uniform;
  - ✓ in dirty, fetid clothes, with objects that can stain other Visitors, Restaurant furniture.
- exposing intimate parts of the body
- to get in intimate intercourse;
- to lay or sit on the floor or stairs;
- get up, sit, lie down or dance on the restaurant counter, on the table, on the windowsills;
- climbing with your feet on chairs and armchairs, lying on them;
- take photos or videos of other Visitors without their consent;
- to take professional photos or videos without the permission of the Restaurant administration;
- apply labels and paste up advertisements, posters and other products of informational or advertising content;
- use the Restaurant premises for unauthorized trading;
- harass other Visitors or employees of the Restaurant with offers of purchase and sale, exchange, as well as for the purpose of fortune-telling, begging;
- to interfere with the performance of official duties by employees of the Contractor and security guards;
- to be rude to employees and Visitors of the Restaurant;
- provoke conflicts and get into fights;
- to whistle and shout loudly;
- use sound amplification equipment (other than hearing aids) and listen to audio recordings or audio broadcasts without headphones
- block the road or in any other way interfere with the movement of Visitors and employees of the Contractor;
- to sit at tables with other visitors without an invitation;
- to occupy vacant tables without the permission of the Restaurant administration;
- use pyrotechnics;
- playing cards and other gambling games for money, things and other valuables;
- do not violate the requirements established by Federal Law N15-FL of February 23, 2013 "On Protecting the health of citizens from exposure to ambient tobacco smoke, the effects of tobacco consumption or consumption of nicotine-containing products." The use of electronic cigarettes, vapes, hookahs, etc. is also prohibited on the territory of the Restaurant.

2.5. In case of violation by the Consumer of the obligations provided for in paragraphs 2.2, paragraph 2.4. of the Rules, as well as being in alcoholic, narcotic, toxic intoxication, using a raised tone when communicating with the Contractor's staff, insulting Restaurant Visitors and/or Contractor's staff, demonstrating intolerance on national, political, gender or other discriminatory grounds, the use of physical force or the threat of its use, damage to property located in the Restaurant and/or harm to Visitors, profanity, behavior disturbing the peace of other Consumers, etc. The Contractor has the right both to refuse to provide Services and to terminate their provision with a statement of demand to the Consumer(s) to leave the territory of the Restaurant. In case of non-fulfillment of the Contractor's requirement, the Contractor reserves the right to call representatives of law enforcement agencies. In case of aggressive Consumer behavior that threatens the life and health of others, the Contractor, in particular the guard of the Contractor, have the right to apply measures to detain the specified person until the arrival of representatives of law enforcement.

2.6. Payment for services is made by the Consumer/Customer by payment upon the provision of Services, if the Contractor and the Consumer/Customer has not additionally agreed otherwise.

When paying for Services rendered, the Contractor issues a cash receipt or a strict accounting form on paper to the Consumer and (or) sends a cash receipt or a strict accounting form to the Consumer in electronic form, taking into account the requirements of the legislation of the Russian Federation on the use of cash registers. Payments for the services provided with the Customer are made in a non-cash manner, by transferring funds to the Contractor's current account.

2.7. The Consumer's claims regarding the provided services shall be submitted to the Contractor in written form:

- with the content of data that allows you to identify the Consumer;
- with the attachment of documents confirming the validity of the claims submitted by the Consumer.

The procedure and terms of the claim settlement of the dispute are established by the current legislation of the Russian Federation

In case of validity of the requirements stated by the Consumer, the Consumer has the right to demand:

- gratuitous elimination of shortcomings of the rendered service;
- an appropriate reduction in the price of the service rendered;
- gratuitous re-provision of the service (in case of non-fulfillment);
- reimbursement of expenses incurred by him to eliminate the shortcomings of the service provided on his own and at his own expense or by third parties.

2.8. If the existing dispute is not resolved in a claim-based manner, the Consumer has the right to apply to the courts for protection of his rights. Consumer protection claims may be brought, at the plaintiff's option, in the court at the place of:

- location of the Contractor, and if the defendant is an individual entrepreneur - his residence
- residence or stay of the plaintiff (Consumer)
- conclusion or performance of the contract.

2.9. In all other matters that are not provided for by these Rules, the Consumer and the Contractor are guided by the norms of the current legislation of the Russian Federation.

3. CONSUMER LIABILITY FOR VIOLATION OF THESE RULES

3.1. In case of violation of these Rules, the Contractor, in particular the Contractor's security guard, has the right:

- to produce video and audio recordings of the violation;
- remove the violator from the Restaurant;
- if necessary, detain the violator and call law enforcement.

3.2. In case of damage caused by the fault of the Consumer to the Contractor's property, the Consumer/Customer is obliged, at the first request of the Contractor, to compensate the damage documented by the Contractor. In case of failure to fulfill this obligation, the Contractor reserves the right to compensate for the damage caused in a court of law.

4. OTHER TERMS

4.1. In order to ensure the safety of the Visitors and the Visitors' compliance with these Rules, the Restaurant is under video surveillance.

4.2. The Contractor is not responsible for the safety of the personal belongings of the Visitors.

4.3. The Contractor has the right to refuse the Visitor to prepare the dish indicated in the menu, in case of a shortage of products necessary for the preparation of such a dish

4.4. The Contractor has the right to refuse to sell alcohol to the Customer in case of:

- the Visitor is under 18 years of age;
- suspension of the alcohol license;
- under-delivery/absence of ordered alcohol;
- the Customer is under the influence of strong alcoholic, toxic and/or drug intoxication

4.5. In order to ensure the safety of the health of Visitors, it is forbidden to eat food and drinks brought with you to the Restaurant, with the exception of baby food.

Approved by
Hotel General Manager
Limited Liability Company «Petrovsky park hotel»
_____ Filimonov Fedor
«1» February 2023

RULES OF CONDUCT FOR VISITORS OF BAR "ORIENTAL"

1. GENERAL TERMS

1.1. These rules of conduct for visitors and organization of order of visiting bar "Oriental" (hereinafter – "The Rules") have been developed in accordance with the Civil Legislation of the Russian Federation, in particular the Civil Code of the Russian Federation, The Code of Administrative Offences of the Russian Federation dated 30.12.2001 195-FL, The Law of the Russian Federation of 07.02.1992 N 2300-1 on "Consumer protection", The Decree of the Government of the Russian Federation of 21.09.2020 N1515 on the "Approval of the rules provision of public catering services".

1.2. A Consumer's visit to the "Oriental" bar means that the Consumer has read, agreed and accepted the terms and conditions of these rules. All terms and conditions are mandatory for all visitors of the "Oriental" bar.

1.3. The Oriental bar is located on the territory of the Hyatt Regency Moscow Petrovsky Park Hotel, located at 125167, Moscow, Leningradsky Prospekt 36 building 33 and is part of the property complex of the limited liability company «Hotel in Petrovsky Park» (hereinafter referred to as the "Contractor"), owned by the Contractor on the rights of temporary ownership and use (lease) for a period of 25 years.

1.4. Basic concepts used in these Rules:

- "Contractor" - is a limited liability company "Hotel in Petrovsky Park" (OPP LLC, INN7714954816, OGRN 1147748005481), which provides hotel services, catering services to Consumers (Customers) in the «Oriental» bar of the Hyatt Regency Moscow Petrovsky Park Hotel, hereinafter referred to as the "Hotel", located at the address: 125167, Moscow, Leningradsky Prospekt 36 building 33;
- "Consumer" - an individual who intends to order or purchase, or who orders or purchases catering services;
- «Customer" - is an individual or legal person, or an individual entrepreneur, who intends to order or purchase or who orders or purchases hotel services, catering services for the benefit of the Consumer (Visitor);
- "Bar" - the "Oriental" bar located at: 125167, Moscow, Leningradsky Prospekt 36 building 33, 14 floor, where the Contractor provides catering services;
- "Services" - catering services provided by the Contractor, providing for the manufacture of catering products, creating conditions for the consumption and sale of catering products and other food and non-food products (purchased goods) both on-site and off-site on orders

1.5. In accordance with paragraph 4 of the Decree of the Government of the Russian Federation dated 09/21/2020 N 1515 "On approval of the Rules for the provision of public catering services", the Contractor has the right to independently establish rules of conduct for Consumers in places of provision of services that do not contradict the legislation of the Russian Federation. The contractor independently determines the list of services provided and the operating hours of the Bar. The conditions for the provision of Services, including the price, are set to be the same for all Consumers, except in cases where federal law and other legal acts of the Russian Federation allow the provision of benefits for certain categories of Consumers.

1.6. These rules regulate the relationship between the Contractor and the Consumer/Customer and are binding on the specified parties.

1.7. These rules, as well as information about the Services, are intended and available to an unlimited number of people and are posted for the information of Visitors at the information desk at the entrance to the Bar, and the Contractor has the right to post this information on the Bar's website on the Internet at: https://hyattpetrovskypark-hotel.ru, https://orientalbar.ru/

1.8. These Rules define the rights and obligations of the Consumer (Customer) and the Contractor's employees and are aimed at creating the most comfortable atmosphere for everyone present during the Bar's operation. The Rules are mandatory for all Consumers without exception. By deciding to enter the Bar, the Consumer confirms his agreement with these Rules. In order to ensure proper order in the Bar, the Contractor has the right to carry out video control.
Monitoring of compliance with these rules is carried out by employees of a private security company (organization) with which the Contractor has concluded a contract for the provision of security services (hereinafter referred to as the guard).

1.9. The Bar is open for admission and customer service daily from 17:00 to 02:00. On the instructions of Bar's administration, the hours of admission and customer service may be changed.

1.10. Admission and customer service is subject to availability

1.11. Minors under the age of 18 are not admitted to the Bar. In order to avoid bringing the bar to responsibility for violating restrictions related to the admission and service of underage consumers, an employee of the bar or a security guard has the right to ask for a document certifying the identity of the visitor and his age, and, in case of refusal to present documents, refuse the Consumer admission and service.

1.12. By making an order, the Consumer agrees to the cost of food and drinks indicated in the Bar menu valid on the date of the order.

1.13. As a general rule, meals and drinks ordered by all Visitors sitting at the same table are included in the bill. Consumers are obliged to notify the waiter about the need to issue individual invoices at the time of ordering.

1.14. The bill does not include "tips" to the waiter. The need for "tips" and their amount is determined at the discretion of the Consumer.

1.15. In order to avoid non-payment of the invoice, the Contractor has the right to issue an interim bill of up to 80% of the order amount. If the payment of the interim invoice is refused, the order for other dishes and drinks from the Consumer is not accepted.

2. CONSUMER RIIGHTS AND OBLIGATIONS

2.1. The Contractor is obliged to provide a Service to any Consumer, who has contacted him with the intention to order a Service during the entire operating hours of the Bar, except in cases expressly provided for by these Rules and the legislation of the Russian Federation.

2.2. Consumers, both when intending to receive Services and in the course of receiving Services, are obliged to

- observe public order;
- pay for the meals and drinks they ordered;
- do not disturb other visitors;
- keep clean;
- take care of the property located in the Bar (furniture, dishes, plumbing, etc.), and in case of damage to this property, compensate for the damage caused;
- to present to the employees of the Contractor (Bar)/ a document certifying his identity in the case of:
  - ✓ purchases of alcoholic beverages by the visitor
  - ✓ payment of the invoice by bank card
  - ✓ if an employee of the Contractor (Bar)/ the guard asks to show documents to confirm the age of the Visitor.
- follow these Rules.

2.3. Consumers have the right to:

- make payment of the invoice in cash or by bank card;
- to demand the gratuitous elimination by the forces and means of the Contractor of the shortcomings of the improperly rendered service;
- on the security of the Contractor's services;

- to receive the Service on time;
- to provide the necessary and reliable information about the Contractor, his working hours and the services he provides;
- to visit the Bar with children in compliance with the rules set out in paragraph 1.11 of these Rules.

2.4. Consumers are prohibited from:

- to enter the kitchen, behind the bar counter and other utility rooms of the Bar without the permission of the Bar administration;
- bring into the Bar territory:
  - ✓ animals and birds;
  - ✓ bicycles and other vehicles other than strollers and wheelchairs;
  - ✓ bulky objects whose sum of measurements in length, width (two diameters or axes at the base of the roll) and height exceeds 150 cm;
  - ✓ long objects with a length exceeding 220 cm;
  - ✓ flammable, explosive, toxic, poisonous substances and objects, including household gas cylinders;
  - ✓ firearms, stabbing and cutting objects;
- use bank cards belonging to other persons for payment;
- to be in a Bar in a state of strong alcoholic, toxic or narcotic intoxication, to use narcotic drugs or psychotropic substances on the territory of the Bar;
- to be in a Bar:
  - ✓ without clothes;
  - ✓ without shoes;
  - ✓ outer clothing;
  - ✓ in beach clothes and beach shoes, bathrobe, slippers;
  - ✓ in uniform;
  - ✓ in dirty, fetid clothes, with objects that can stain other Visitors, Bar furniture.
- exposing intimate parts of the body
- to get in intimate intercourse;
- to lay or sit on the floor or stairs;
- get up, sit, lie down or dance on the Bar counter, on the table, on the windowsills;
- climbing with your feet on chairs and armchairs, lying on them;
- take photos or videos of other Visitors without their consent;
- to take professional photos or videos without the permission of the Bar administration;
- apply labels and paste up advertisements, posters and other products of informational or advertising content;
- use the Bar premises for unauthorized trading;
- harass other Visitors or employees of the Bar with offers of purchase and sale, exchange, as well as for the purpose of fortune-telling, begging;
- to interfere with the performance of official duties by employees of the Contractor and security guards;
- to be rude to employees and Visitors of the Bar;
- provoke conflicts and get into fights;
- to whistle and shout loudly;
- use sound amplification equipment (other than hearing aids) and listen to audio recordings or audio broadcasts without headphones
- block the road or in any other way interfere with the movement of Visitors and employees of the Contractor;
- to sit at tables with other visitors without an invitation;
- to occupy vacant tables without the permission of administration of the Bar;
- use pyrotechnics;
- playing cards and other gambling games for money, things and other valuables;
- do not violate the requirements established by Federal Law N15-FL of February 23, 2013 "On Protecting the health of citizens from exposure to ambient tobacco smoke, the effects of tobacco consumption or consumption of nicotine-containing products." The use of electronic cigarettes, vapes, hookahs, etc. is also prohibited on the territory of the Bar.

2.5. In case of violation by the Consumer of the obligations provided for in paragraphs 2.2, paragraph 2.4. of the Rules, as well as being in alcoholic, narcotic, toxic intoxication, using a raised tone when communicating with the Contractor's staff, insulting Bar Visitors and/or Contractor's staff, demonstrating intolerance on national, political, gender or other discriminatory grounds, the use of physical force or the threat of its use, damage to property located in the Bar and/or harm to Visitors, profanity, behavior disturbing the peace of other Consumers, etc. The Contractor has the right both to refuse to provide Services and to terminate their provision with a statement of demand to the Consumer(s) to leave the territory of the Bar. In case of non-fulfillment of the Contractor's requirement, the Contractor reserves the right to call representatives of law enforcement agencies. In case of aggressive Consumer behavior that threatens the life and health of others, the Contractor, in particular the guard of the Contractor, have the right to apply measures to detain the specified person until the arrival of representatives of law enforcement.

2.6. Payment for services is made by the Consumer/Customer by payment upon the provision of Services, if the Contractor and the Consumer/Customer has not additionally agreed otherwise.
When paying for Services rendered, the Contractor issues a cash receipt or a strict accounting form on paper to the Consumer and (or) sends a cash receipt or a strict accounting form to the Consumer in electronic form, taking into account the requirements of the legislation of the Russian Federation on the use of cash registers. Payments for the services provided with the Customer are made in a non-cash manner, by transferring funds to the Contractor's current account.

2.7. The Consumer's claims regarding the provided services shall be submitted to the Contractor in written form:
- with the content of data that allows you to identify the Consumer;
- with the attachment of documents confirming the validity of the claims submitted by the Consumer.

The procedure and terms of the claim settlement of the dispute are established by the current legislation of the Russian Federation.
In case of validity of the requirements stated by the Consumer, the Consumer has the right to demand:
- gratuitous elimination of shortcomings of the rendered service;
- an appropriate reduction in the price of the service rendered;
- gratuitous re-provision of the service (in case of non-fulfillment);
- reimbursement of expenses incurred by him to eliminate the shortcomings of the service provided on his own and at his own expense or by third parties.

2.8. If the existing dispute is not resolved in a claim-based manner, the Consumer has the right to apply to the courts for protection of his rights. Consumer protection claims may be brought, at the plaintiff's option, in the court at the place of:
- location of the Contractor, and if the defendant is an individual entrepreneur - his residence
- residence or stay of the plaintiff (Consumer)
- conclusion or performance of the contract.

2.9. In all other matters that are not provided for by these Rules, the Consumer and the Contractor are guided by the norms of the current legislation of the Russian Federation.

3. CONSUMER LIABILITY FOR VIOLATION OF THESE RULES

3.1. In case of violation of these Rules, the Contractor, in particular the Contractor's security guard, has the right:
- to produce video and audio recordings of the violation;
- remove the violator from the Bar;
- if necessary, detain the violator and call law enforcement.

3.2. In case of damage caused by the fault of the Consumer to the Contractor's property, the Consumer/Customer is obliged, at the first request of the Contractor, to compensate the damage documented by the Contractor. In case of failure to fulfill this obligation, the Contractor reserves the right to compensate for the damage caused in a court of law.

4. OTHER TERMS

4.1. In order to ensure the safety of the Visitors and the Visitors' compliance with these Rules, the Bar is under video surveillance.

4.2. The Contractor is not responsible for the safety of the personal belongings of the Visitors.

4.3. The Contractor has the right to refuse the Visitor to prepare the dish indicated in the menu, in case of a shortage of products necessary for the preparation of such a dish.

4.4. The Contractor has the right to refuse to sell alcohol to the Customer in case of:

- the Visitor is under 18 years of age;
- suspension of the alcohol license;
- under-delivery/absence of ordered alcohol;
- the Customer is under the influence of strong alcoholic, toxic and/or drug intoxication.

4.5. In order to ensure the safety of the health of Visitors, it is forbidden to eat food and drinks brought with you to the Bar.

Approved by
Hotel General Manager
Limited Liability Company «Petrovsky park hotel»
_____ Filimonov Fedor
«1» February 2023

RULES OF CONDUCT FOR VISITORS OF LOBBY-BAR "PROMENADE"

1. GENERAL TERMS

1.1. These rules of conduct for visitors and organization of order of visiting lobby-bar "Promenade" (hereinafter – "The Rules") have been developed in accordance with the Civil Legislation of the Russian Federation, in particular the Civil Code of the Russian Federation, The Code of Administrative Offences of the Russian Federation dated 30.12.2001 195-FL, The Law of the Russian Federation of 07.02.1992 N 2300-1 on "Consumer protection", The Decree of the Government of the Russian Federation of 21.09.2020 N1515 on the "Approval of the rules provision of public catering services".

1.2. A consumer's visit to lobby-bar "Promenade" means that the Consumer has read, agreed and accepted the terms and conditions of these rules. All terms and conditions are mandatory for all visitors of the lobby-bar "Promenade".

1.3. Lobby-bar "Promenade" is located on the territory of the Hyatt Regency Moscow Petrovsky Park Hotel, located at 125167, Moscow, Leningradsky Prospekt 36 building 33 and is part of the property complex of the limited liability company «Hotel in Petrovsky Park» (hereinafter referred to as the "Contractor"), owned by the Contractor on the rights of temporary ownership and use (lease) for a period of 25 years.

1.4. Basic concepts used in these Rules:

- "Contractor" - is a limited liability company "Hotel in Petrovsky Park" (OPP LLC, INN7714954816, OGRN 1147748005481), which provides hotel services, catering services to Consumers (Customers) in the «Heritage» restaurant of the Hyatt Regency Moscow Petrovsky Park Hotel, hereinafter referred to as the "Hotel", located at the address: 125167, Moscow, Leningradsky Prospekt 36 building 33;
- "Consumer" - an individual who intends to order or purchase, or who orders or purchases catering services;
- «Customer" - is an individual or legal person, or an individual entrepreneur, who intends to order or purchase or who orders or purchases hotel services, catering services for the benefit of the Consumer (Visitor);
- "Bar" - lobby-bar "Promenade" located at: 125167, Moscow, Leningradsky Prospekt 36 building 33, 1 floor, where the Contractor provides catering services;
- "Services" - catering services provided by the Contractor, providing for the manufacture of catering products, creating conditions for the consumption and sale of catering products and other food and non-food products (purchased goods) both on-site and off-site on orders

1.5. In accordance with paragraph 4 of the Decree of the Government of the Russian Federation dated 09/21/2020 N 1515 "On approval of the Rules for the provision of public catering services", the Contractor has the right to independently establish rules of conduct for Consumers in places of provision of services that do not contradict the legislation of the Russian Federation. The contractor independently determines the list of services provided and the operating hours of the Bar. The conditions for the provision of Services, including the price, are set to be the same for all Consumers, except in cases where federal law and other legal acts of the Russian Federation allow the provision of benefits for certain categories of Consumers

1.6. These rules regulate the relationship between the Contractor and the Consumer/Customer and are binding on the specified parties.

1.7. These rules, as well as information about the Services, are intended and available to an unlimited number of people and are posted for the information of Visitors at the information desk at the entrance to the Bar, and the Contractor has the right to post this information on the Bar's website on the Internet at: https://hyattpetrovskypark-hotel.ru

1.8. These Rules define the rights and obligations of the Consumer (Customer) and the Contractor's employees and are aimed at creating the most comfortable atmosphere for everyone present during the Bar's operation. The Rules are mandatory for all Consumers without exception. By deciding to enter the Bar, the Consumer confirms his agreement with these Rules. In order to ensure proper order in the Bar, the Contractor has the right to carry out video control. Monitoring of compliance with these rules is carried out by employees of a private security company (organization) with which the Contractor has concluded a contract for the provision of security services (hereinafter referred to as the guard).

1.9. The bar is open for admission and customer service around the clock 24/7. On the instructions of the Bar administration, the hours of admission and customer service may be changed.

1.10. Admission and customer service is subject to availability

1.11. Minors under the age of 14 are allowed to the Bar only if accompanied by their legal representatives. Minors under the age of 16, if they are in a restaurant without legal representatives, are allowed to enter the restaurant and are served until 22:00. If an event is held in a Bar intended exclusively for persons over the age of 18, minors are not allowed to enter the Bar even accompanied by legal representatives. In order to avoid bringing the Bar to responsibility for violating restrictions related to the admission and service of underage Consumers, a Bar employee or a security guard has the right to ask for a document certifying the identity of the Visitor and his age, and, in case of refusal to present documents, refuse the Consumer admission and service.

1.12. By making an order, the Consumer agrees to the cost of food and drinks indicated in the Bar menu valid on the date of the order.

1.13. As a general rule, meals and drinks ordered by all Visitors sitting at the same table are included in the bill. Consumers are obliged to notify the waiter about the need to issue individual invoices at the time of ordering.

1.14. The bill does not include "tips" to the waiter. The need for "tips" and their amount is determined at the discretion of the Consumer.

1.15. In order to avoid non-payment of the invoice, the Contractor has the right to issue an interim bill of up to 80% of the order amount. If the payment of the interim invoice is refused, the order for other dishes and drinks from the Consumer is not accepted.

2. CONSUMER RIGHTS AND OBLIGATIONS

2.1. The Contractor is obliged to provide a Service to any Consumer, who has contacted him with the intention to order a Service during the entire operating hours of the Bar, except in cases expressly provided for by these Rules and the legislation of the Russian Federation.

2.2. Consumers, both when intending to receive Services and in the course of receiving Services, are obliged to

- observe public order;
- pay for the meals and drinks they ordered;
- do not disturb other visitors;
- keep clean;
- take care of the property located in the Bar (furniture, dishes, plumbing, etc.), and in case of damage to this property, compensate for the damage caused;
- to present to the employees of the Contractor (Bar)/ a document certifying his identity in the case of:
  - ✓ purchases of alcoholic beverages by the visitor
  - ✓ payment of the invoice by bank card
  - ✓ if an employee of the Contractor (Bar)/ the guard asks to show documents to confirm the age of the Visitor.
- follow these Rules.

2.3. Consumers have the right to:

- make payment of the invoice in cash or by bank card;
- to demand the gratuitous elimination by the forces and means of the Contractor of the shortcomings of the improperly rendered service;
- on the security of the Contractor's services;
- to receive the Service on time;
- to provide the necessary and reliable information about the Contractor, his working hours and the services he provides;
- to visit the Bar with children in compliance with the rules set out in paragraph 1.11 of these Rules.

2.4. Consumers are prohibited from:

- to enter the kitchen, behind the bar counter and other utility rooms of the bar without the permission of Bar administration;
- bring it into the Bar territory
  - ✓ animals and birds;
  - ✓ bicycles and other vehicles other than strollers and wheelchairs;
  - ✓ bulky objects whose sum of measurements in length, width (two diameters or axes at the base of the roll) and height exceeds 150 cm;
  - ✓ long objects with a length exceeding 220 cm;
  - ✓ flammable, explosive, toxic, poisonous substances and objects, including household gas cylinders;
  - ✓ firearms, stabbing and cutting objects;
- use bank cards belonging to other persons for payment;
- to be in a Bar in a state of strong alcoholic, toxic or narcotic intoxication, to use narcotic drugs or psychotropic substances on the territory of the Restaurant;
- to be in a Bar:
  - ✓ without clothes;
  - ✓ without shoes;
  - ✓ outer clothing;
  - ✓ in beach clothes and beach shoes, bathrobe, slippers;
  - ✓ in uniform;
  - ✓ in dirty, fetid clothes, with objects that can stain other Visitors, Bar furniture.
- exposing intimate parts of the body
- to get in intimate intercourse;
- to lay or sit on the floor or stairs;
- get up, sit, lie down or dance on the restaurant counter, on the table, on the windowsills;
- climbing with your feet on chairs and armchairs, lying on them;
- take photos or videos of other Visitors without their consent;
- to take professional photos or videos without the permission of the Restaurant administration;
- apply labels and paste up advertisements, posters and other products of informational or advertising content;
- use the Bar premises for unauthorized trading;
- harass other Visitors or employees of the Bar with offers of purchase and sale, exchange, as well as for the purpose of fortune-telling, begging;
- to interfere with the performance of official duties by employees of the Contractor and security guards;
- to be rude to employees and Visitors of the Bar;
- provoke conflicts and get into fights;
- to whistle and shout loudly;
- use sound amplification equipment (other than hearing aids) and listen to audio recordings or audio broadcasts without headphones
- block the road or in any other way interfere with the movement of Visitors and employees of the Contractor;
- to sit at tables with other visitors without an invitation;
- to occupy vacant tables without the permission of the Bar administration;
- use pyrotechnics;

- playing cards and other gambling games for money, things and other valuables;
- do not violate the requirements established by Federal Law N15-FL of February 23, 2013 "On Protecting the health of citizens from exposure to ambient tobacco smoke, the effects of tobacco consumption or consumption of nicotine-containing products." The use of electronic cigarettes, vapes, hookahs, etc. is also prohibited on the territory of the Restaurant.

2.5. In case of violation by the Consumer of the obligations provided for in paragraphs 2.2, paragraph 2.4. of the Rules, as well as being in alcoholic, narcotic, toxic intoxication, using a raised tone when communicating with the Contractor's staff, insulting Bar Visitors and/or Contractor's staff, demonstrating intolerance on national, political, gender or other discriminatory grounds, the use of physical force or the threat of its use, damage to property located in the Bar and/or harm to Visitors, profanity, behavior disturbing the peace of other Consumers, etc. The Contractor has the right both to refuse to provide Services and to terminate their provision with a statement of demand to the Consumer(s) to leave the territory of the Bar. In case of non-fulfillment of the Contractor's requirement, the Contractor reserves the right to call representatives of law enforcement agencies. In case of aggressive Consumer behavior that threatens the life and health of others, the Contractor, in particular the guard of the Contractor, have the right to apply measures to detain the specified person until the arrival of representatives of law enforcement.

2.6. Payment for services is made by the Consumer/Customer by payment upon the provision of Services, if the Contractor and the Consumer/Customer has not additionally agreed otherwise.
When paying for Services rendered, the Contractor issues a cash receipt or a strict accounting form on paper to the Consumer and (or) sends a cash receipt or a strict accounting form to the Consumer in electronic form, taking into account the requirements of the legislation of the Russian Federation on the use of cash registers. Payments for the services provided with the Customer are made in a non-cash manner, by transferring funds to the Contractor's current account.

2.7. The Consumer's claims regarding the provided services shall be submitted to the Contractor in written form:
- with the content of data that allows you to identify the Consumer;
- with the attachment of documents confirming the validity of the claims submitted by the Consumer.

The procedure and terms of the claim settlement of the dispute are established by the current legislation of the Russian Federation.
In case of validity of the requirements stated by the Consumer, the Consumer has the right to demand:
- gratuitous elimination of shortcomings of the rendered service;
- an appropriate reduction in the price of the service rendered;
- gratuitous re-provision of the service (in case of non-fulfillment);
- reimbursement of expenses incurred by him to eliminate the shortcomings of the service provided on his own and at his own expense or by third parties.

2.8. If the existing dispute is not resolved in a claim-based manner, the Consumer has the right to apply to the courts for protection of his rights. Consumer protection claims may be brought, at the plaintiff's option, in the court at the place of:
- location of the Contractor, and if the defendant is an individual entrepreneur - his residence
- residence or stay of the plaintiff (Consumer)
- conclusion or performance of the contract.

2.9. In all other matters that are not provided for by these Rules, the Consumer and the Contractor are guided by the norms of the current legislation of the Russian Federation.

3. CONSUMER LIABILITY FOR VIOLATION OF THESE RULES

3.1. In case of violation of these Rules, the Contractor, in particular the Contractor's security guard, has the right:
- to produce video and audio recordings of the violation;
- remove the violator from the Bar;
- if necessary, detain the violator and call law enforcement.

3.2. In case of damage caused by the fault of the Consumer to the Contractor's property, the Consumer/Customer is obliged, at the first request of the Contractor, to compensate the damage documented by the Contractor. In case of failure to fulfill this obligation, the Contractor reserves the right to compensate for the damage caused in a court of law.

4. OTHER TERMS

4.1. In order to ensure the safety of the Visitors and the Visitors' compliance with these Rules, the Bar is under video surveillance.

4.2. The Contractor is not responsible for the safety of the personal belongings of the Visitors.

4.3. The Contractor has the right to refuse the Visitor to prepare the dish indicated in the menu, in case of a shortage of products necessary for the preparation of such a dish

4.4. The Contractor has the right to refuse to sell alcohol to the Customer in case of:

- the Visitor is under 18 years of age;
- suspension of the alcohol license;
- under-delivery/absence of ordered alcohol;
- the Customer is under the influence of strong alcoholic, toxic and/or drug intoxication

4.5. In order to ensure the safety of the health of Visitors, it is forbidden to eat food and drinks brought with you to the Bar, with the exception of baby food.

Approved by
Hotel General Manager
Limited Liability Company «Petrovsky park hotel»
_____ Filimonov Fedor
«1» February 2023

RULES OF CONDUCT FOR VISITORS OF CLUB LOUNGE

1. GENERAL TERMS

1.1. These rules of conduct for visitors and organization of order of visiting club lounge (hereinafter – "The Rules") have been developed in accordance with the Civil Legislation of the Russian Federation, in particular the Civil Code of the Russian Federation, The Code of Administrative Offences of the Russian Federation dated 30.12.2001 195-FL, The Law of the Russian Federation of 07.02.1992 N 2300-1 on "Consumer protection", The Decree of the Government of the Russian Federation of 21.09.2020 N1515 on the "Approval of the rules provision of public catering services".
1.2. A consumer's visit to club lounge means that the Consumer has read, agreed and accepted the terms and conditions of these rules. All terms and conditions are mandatory for all visitors of the club lounge.
1.3. The club lounge is located on the territory of the Hyatt Regency Moscow Petrovsky Park Hotel, located at 125167, Moscow, Leningradsky Prospekt 36 building 33 and is part of the property complex of the limited liability company «Hotel in Petrovsky Park» (hereinafter referred to as the "Contractor"), owned by the Contractor on the rights of temporary ownership and use (lease) for a period of 25 years.
1.4. Basic concepts used in these Rules:

- "Contractor" - is a limited liability company "Hotel in Petrovsky Park" (OPP LLC, INN7714954816, OGRN 1147748005481), which provides hotel services, catering services to Consumers (Customers) in the club lounge of the Hyatt Regency Moscow Petrovsky Park Hotel, hereinafter referred to as the "Hotel", located at the address: 125167, Moscow, Leningradsky Prospekt 36 building 33;
- "Consumer" - an individual who intends to order or purchase, or who orders or purchases catering services;
- «Customer" - is an individual or legal person, or an individual entrepreneur, who intends to order or purchase or who orders or purchases hotel services, catering services for the benefit of the Consumer (Visitor);
- "Club" – club lounge located at: 125167, Moscow, Leningradsky Prospekt 36 building 33, 13 floor, where the Contractor provides catering services;
- "Services" - catering services provided by the Contractor, providing for the manufacture of catering products, creating conditions for the consumption and sale of catering products and other food and non-food products (purchased goods) both on-site and off-site on orders

1.5. In accordance with paragraph 4 of the Decree of the Government of the Russian Federation dated 09/21/2020 N 1515 "On approval of the Rules for the provision of public catering services", the Contractor has the right to independently establish rules of conduct for Consumers in places of provision of services that do not contradict the legislation of the Russian Federation. The contractor independently determines the list of services provided and the operating hours of the Club. The conditions for the provision of Services, including the price, are set to be the same for all Consumers, except in cases where federal law and other legal acts of the Russian Federation allow the provision of benefits for certain categories of Consumers

1.6. These rules regulate the relationship between the Contractor and the Consumer/Customer and are binding on the specified parties.

1.7. These rules, as well as information about the Services, are intended and available to an unlimited number of people and are posted for the information of Visitors at the information desk at the entrance to the Club, and the Contractor has the right to post this information on the Club 's website on the Internet at: https://hyattpetrovskypark-hotel.ru

1.8. These Rules define the rights and obligations of the Consumer (Customer) and the Contractor's employees and are aimed at creating the most comfortable atmosphere for everyone present during the Club 's operation. The Rules are mandatory for all Consumers without exception. By deciding to enter the Club, the Consumer confirms his agreement with these Rules. In order to ensure proper order in the Club, the Contractor has the right to carry out video control. Monitoring of compliance

with these rules is carried out by employees of a private security company (organization) with which the Contractor has concluded a contract for the provision of security services (hereinafter referred to as the guard).

1.9. The Club is open for admission and customer service daily from 06:00 to 23:00. On the instructions of the Club administration, the hours of admission and customer service may be changed.

1.10. Admission and customer service is subject to availability

1.11. Minors under the age of 14 are allowed in the Club only if accompanied by their legal representatives. Minors under the age of 16, if they are in a Club without legal representatives, are allowed to enter the Club and are served until 22:00. If an event is held in a Club intended exclusively for persons over the age of 18, minors are not allowed to enter the Club even accompanied by legal representatives. In order to avoid bringing the Club to responsibility for violating restrictions related to the admission and service of underage Consumers, a Club employee or a security guard has the right to ask for a document certifying the identity of the Visitor and his age, and, in case of refusal to present documents, refuse the Consumer admission and service.

1.12. By making an order, the Consumer agrees to the cost of food and drinks indicated in the Club menu valid on the date of the order.

1.13. As a general rule, meals and drinks ordered by all Visitors sitting at the same table are included in the bill. Consumers are obliged to notify the waiter about the need to issue individual invoices at the time of ordering.

1.14. The bill does not include "tips" to the waiter. The need for "tips" and their amount is determined at the discretion of the Consumer.

1.15. In order to avoid non-payment of the invoice, the Contractor has the right to issue an interim bill of up to 80% of the order amount. If the payment of the interim invoice is refused, the order for other dishes and drinks from the Consumer is not accepted.

2. CONSUMER RIIGHTS AND OBLIGATIONS

2.1. The Contractor is obliged to provide a Service to any Consumer, who has contacted him with the intention to order a Service during the entire operating hours of the Club, except in cases expressly provided for by these Rules and the legislation of the Russian Federation.

2.2. Consumers, both when intending to receive Services and in the course of receiving Services, are obliged to

- observe public order;
- pay for the meals and drinks they ordered;
- do not disturb other visitors;
- keep clean;
- take care of the property located in the Club (furniture, dishes, plumbing, etc.), and in case of damage to this property, compensate for the damage caused;
- to present to the employees of the Contractor (Club)/ a document certifying his identity in the case of:
  - ✓ purchases of alcoholic beverages by the visitor
  - ✓ payment of the invoice by bank card
  - ✓ if an employee of the Contractor (Club)/ the guard asks to show documents to confirm the age of the Visitor.
- follow these Rules.

2.3. Consumers have the right to:

- make payment of the invoice in cash or by bank card;
- to demand the gratuitous elimination by the forces and means of the Contractor of the shortcomings of the improperly rendered service;
- on the security of the Contractor's services;
- to receive the Service on time;
- to provide the necessary and reliable information about the Contractor, his working hours and the services he provides;
- to visit the Club with children in compliance with the rules set out in paragraph 1.11 of these Rules.

2.4. Consumers are prohibited from:

- to enter the kitchen, behind the reception counter and other utility rooms of the Club without the permission of the Club administration;
- bring it into the Club territory
  - ✓ animals and birds;

- ✓ bicycles and other vehicles other than strollers and wheelchairs;
- ✓ bulky objects whose sum of measurements in length, width (two diameters or axes at the base of the roll) and height exceeds 150 cm;
- ✓ long objects with a length exceeding 220 cm;
- ✓ flammable, explosive, toxic, poisonous substances and objects, including household gas cylinders;
- ✓ firearms, stabbing and cutting objects;

- use bank cards belonging to other persons for payment;
- to be in a Club in a state of strong alcoholic, toxic or narcotic intoxication, to use narcotic drugs or psychotropic substances on the territory of the Club t;
- to be in a Club:
  - ✓ without clothes;
  - ✓ without shoes;
  - ✓ outer clothing;
  - ✓ in beach clothes and beach shoes, bathrobe, slippers;
  - ✓ in uniform;
  - ✓ in dirty, fetid clothes, with objects that can stain other Visitors, Club furniture.
- exposing intimate parts of the body
- to get in intimate intercourse;
- to lay or sit on the floor or stairs;
- get up, sit, lie down or dance on the club counter, on the table, on the windowsills;
- climbing with your feet on chairs and armchairs, lying on them;
- take photos or videos of other Visitors without their consent;
- to take professional photos or videos without the permission of the Club administration;
- apply labels and paste up advertisements, posters and other products of informational or advertising content;
- use the Club premises for unauthorized trading;
- harass other Visitors or employees of the Club with offers of purchase and sale, exchange, as well as for the purpose of fortune-telling, begging;
- to interfere with the performance of official duties by employees of the Contractor and security guards;
- to be rude to employees and Visitors of the Club;
- provoke conflicts and get into fights;
- to whistle and shout loudly;
- use sound amplification equipment (other than hearing aids) and listen to audio recordings or audio broadcasts without headphones
- block the road or in any other way interfere with the movement of Visitors and employees of the Contractor;
- to sit at tables with other visitors without an invitation;
- to occupy vacant tables without the permission of the Club administration;
- use pyrotechnics;
- playing cards and other gambling games for money, things and other valuables;
- do not violate the requirements established by Federal Law N15-FL of February 23, 2013 "On Protecting the health of citizens from exposure to ambient tobacco smoke, the effects of tobacco consumption or consumption of nicotine-containing products." The use of electronic cigarettes, vapes, hookahs, etc. is also prohibited on the territory of the Club.

2.5. In case of violation by the Consumer of the obligations provided for in paragraphs 2.2, paragraph 2.4. of the Rules, as well as being in alcoholic, narcotic, toxic intoxication, using a raised tone when communicating with the Contractor's staff, insulting Club Visitors and/or Contractor's staff, demonstrating intolerance on national, political, gender or other discriminatory grounds, the use of physical force or the threat of its use, damage to property located in the Club and/or harm to Visitors, profanity, behavior disturbing the peace of other Consumers, etc. The Contractor has the right both to refuse to provide Services and to terminate their provision with a statement of demand to the Consumer(s) to leave the territory of the Club. In case of non-fulfillment of the Contractor's requirement, the Contractor reserves the right to call representatives of law enforcement agencies. In case of aggressive Consumer behavior that threatens the life and health of others, the Contractor, in particular the guard of the Contractor, have the right to apply measures to detain the specified person until the arrival of representatives of law enforcement.

2.6. Payment for services is made by the Consumer/Customer by payment upon the provision of Services, if the Contractor and the Consumer/Customer has not additionally agreed otherwise.

When paying for Services rendered, the Contractor issues a cash receipt or a strict accounting form on paper to the Consumer and (or) sends a cash receipt or a strict accounting form to the Consumer in electronic form, taking into account the requirements of the legislation of the Russian Federation on the use of cash registers. Payments for the services provided with the Customer are made in a non-cash manner, by transferring funds to the Contractor's current account.

2.7. The Consumer's claims regarding the provided services shall be submitted to the Contractor in written form:
- with the content of data that allows you to identify the Consumer;
- with the attachment of documents confirming the validity of the claims submitted by the Consumer.

The procedure and terms of the claim settlement of the dispute are established by the current legislation of the Russian Federation
In case of validity of the requirements stated by the Consumer, the Consumer has the right to demand:
- gratuitous elimination of shortcomings of the rendered service;
- an appropriate reduction in the price of the service rendered;
- gratuitous re-provision of the service (in case of non-fulfillment);
- reimbursement of expenses incurred by him to eliminate the shortcomings of the service provided on his own and at his own expense or by third parties.

2.8. If the existing dispute is not resolved in a claim-based manner, the Consumer has the right to apply to the courts for protection of his rights. Consumer protection claims may be brought, at the plaintiff's option, in the court at the place of:
- location of the Contractor, and if the defendant is an individual entrepreneur - his residence
- residence or stay of the plaintiff (Consumer)
- conclusion or performance of the contract.

2.9. In all other matters that are not provided for by these Rules, the Consumer and the Contractor are guided by the norms of the current legislation of the Russian Federation.

3. CONSUMER LIABILITY FOR VIOLATION OF THESE RULES

3.1. In case of violation of these Rules, the Contractor, in particular the Contractor's security guard, has the right:
- to produce video and audio recordings of the violation;
- remove the violator from the Club;
- if necessary, detain the violator and call law enforcement.

3.2. In case of damage caused by the fault of the Consumer to the Contractor's property, the Consumer/Customer is obliged, at the first request of the Contractor, to compensate the damage documented by the Contractor. In case of failure to fulfill this obligation, the Contractor reserves the right to compensate for the damage caused in a court of law.

4. OTHER TERMS

4.1. In order to ensure the safety of the Visitors and the Visitors' compliance with these Rules, the Club is under video surveillance.
4.2. The Contractor is not responsible for the safety of the personal belongings of the Visitors.
4.3. The Contractor has the right to refuse the Visitor to prepare the dish indicated in the menu, in case of a shortage of products necessary for the preparation of such a dish
4.4. The Contractor has the right to refuse to sell alcohol to the Customer in case of:
- the Visitor is under 18 years of age;
- suspension of the alcohol license;
- under-delivery/absence of ordered alcohol;
- the Customer is under the influence of strong alcoholic, toxic and/or drug intoxication

4.5. In order to ensure the safety of the health of Visitors, it is forbidden to eat food and drinks brought with you to the Club, with the exception of baby food.